

Supermarket Shopping Update

Tesco:

Tesco is trying to prioritise home delivery slots for vulnerable customers, They are identifying customers using the list provided by the Government and releasing slots as and when they become available, but they are filling up quickly. Tesco ask those who are able to safely come to stores to do so, instead of shopping online, to help them prioritise slots for more vulnerable customers. To try and get access to a priority slot, you can phone **0800 917 7359**

Morrisons:

New telephone shopping service to help vulnerable and elderly people get the groceries they need. Vulnerable customers can now phone up and order a delivery from a list of 47 essential items. Shoppers can choose from a 'takeaway' menu of 47 essential groceries with options including milk, butter, eggs, potatoes, pasta, bananas, cornflakes and flour. **0345 611 6111**

Sainsbury's:

Sainsbury's is also working with the government to identify those most in need of their home delivery services. Sainsbury's is currently experiencing high levels of demand for the service, but the number to call is **0800 328 1700** and is available Monday to Sunday 8am - 11pm.

Iceland:

Iceland have announced that they are temporarily limiting online orders to customers who are over state pension age, self-isolating or otherwise vulnerable, such as those who are disabled.

When you go on the Iceland website to book a delivery, a pop up will appear asking if you are over state pension age, vulnerable or self-isolating. If you click yes, you'll be allowed to view the delivery slot calendar.

ASDA:

Asda is also working from the government list and has said that they have written to over 91,000 of their most vulnerable customers who had an email address linked to an Asda customer account. Those who received an email have been sent advice about how to claim a delivery slot free of charge.

Riviera Food

http://rivierafoodservice.co.uk/?fbclid=IwAR1Geo7AJ3Qf2eze9fz7ZMvHpooxq9F4SZ_LNCQ1jfKx2cO0Kcac2W4NmHA

This Newton Abbot based food wholesalers delivers a catering size isolation pack of frozen or chilled food for £67 to private addresses. You can order by telephoning 01626 205 203, payment by bank card. Delivery Tuesday, Thursday and Saturday

Volunteer Shopping Cards

Some supermarkets have launched special e-cards for self-isolating customers who want to arrange payment for groceries delivered by volunteers, friends or family members.

They offer a safe, secure and contact-free way to allow others to shop for them, without having to hand over cash or share bank card details. They can be bought easily online and then emailed to whoever is doing the shopping, or printed out and left in a safe place for them to pick up. They can be topped up online, and people will also be able to check their balance and keep track of their spending. Please visit your preferred retailer's website to find out more